Description: This module focuses on the concept of family communication, with emphasis being placed on developing strategies to promote effective communication with clients across the lifespan.

Learning Outcomes:

Upon completion of this module the student will be able to:

1. Assess communication needs with respect to lifespan considerations.
2. Identify goals of the nurse client relationship with clients across the lifespan.
3. Describe the phases of therapeutic relationship development and the tasks associated with each phase with clients across the lifespan.
4. Describe effective communication techniques related to use of the nursing process in providing care to clients across the lifespan.
5. Identify types of pre-existing conditions that impact the outcome of the communication process with clients across the lifespan.
6. Utilize effective communication techniques related to the nursing process in providing care to clients across the lifespan.
7. Evaluate effectiveness of communication with clients across the lifespan.

Learning Resources:

Text: Textbook(s) of choice
DVD/Videos: “Interviewing the Pediatric Patient;” “Understanding the Pediatric Patient;” “See Me”
Handouts

Learning Activities:

Active listening exercise
Role plays
Virtual Clinical Excursion: (Potter & Perry, Lesson 17, Loss & Grief)
Class/clinical: Practice verbal and written therapeutic communication skills
Discussion Groups

Evaluation:

Unit Exams
Clinical performance evaluation